

Results from the 2017 survey : #

Ch Medical Practice

Fields New Rd, Chadderton, Oldham, OL9
8NH

What this practice **does best** : #

7

78% of respondents usually wait 15 minutes or less after their appointment time to be seen

Local (CCG) average: 65% | National average: 64%

7

88% of respondents would recommend this surgery to someone new to the area

Local (CCG) average: 76% | National average: 77%

7

83% of respondents find it easy to get through to this surgery by phone

Local (CCG) average: 73% | National average: 71%

What this practice **could improve**

: #

8

35% of respondents usually get to see or speak to their preferred GP

Local (CCG) average: 56% | National average: 56%

8

90% of respondents say the last nurse they saw or spoke to was good at listening to them

Local (CCG) average: 92% | National average: 91%

8

85% of respondents find the receptionists at this surgery helpful

Local (CCG) average: 88% | National average: 87%

Comparisons to the local (CCG) or national average may not be statistically significant.

4 # **312**
Surveys sent
out

5 # **121**
Surveys sent
back

6 # **39%**
Completion
rate

This website is being administered by Ipsos MORI, the survey provider for the GP Patient Survey

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